



## QUALITY POLICY

Argela aims to be the industry leader in high-quality communication systems in the field of telecom technologies. It works with a focus on innovation in order to create efficient and quality products.

Argela designs, manufactures and offers quality, up-to-date, and high performance products that meet the needs and expectations of all interested parties.

Argela has the ISO 9001 Quality Management System certificate, as granted by an independent institution.

Argela's company policy is:

- To never compromise on product and service quality;
- To offer quality products at global standards tailored to customers' needs and developments in the sector, in accordance with legal requirements, and to fulfill the applicable requirements;
- To develop original and innovative solutions supported by patents;
- To improve products and processes through the effective threat/opportunity management processes in place and corrective actions;
- To bring better solutions and benefits to its customers by investing in future research and development projects;
- To meet customer expectations in a sustainable way by being customer-oriented, and to take necessary actions in response to customer feedback;
- To respect people and the environment by adopting eco-friendly business processes;
- To continuously improve its Quality Management System.

CEO  
Bülent KAYTAZ